

UG-104

TTS-6

**B.A. DEGREE EXAMINATION –
DECEMBER 2019.**

Third Year

Tourism and Travel Studies

HOSPITALITY MANAGEMENT

Time : 3 hours

Maximum marks : 75

PART A — (3 × 5 = 15 marks)

Answer any THREE questions.

All questions carry equal marks.

1. What are the components of hospitality industry?
2. What is house keeping?
3. Briefly sketch about food and beverage equipments.
4. What are international fast foods?
5. Write the importance of front office security.

PART B — (4 × 15 = 60 marks)

Answer any FOUR questions.

All questions carry equal marks.

6. Discuss the major hotel chains of India.
 7. Give an account of the commission and brokerage in booking hotel rooms.
 8. Examine the various types of rooms.
 9. Explain the speciality of the South Indian Vegetarian foods.
 10. Evaluate the features of various types of hotels.
 11. Write an essay on the house keeping training for effective hotel management.
 12. Give the importance of communication in front office management.
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